



**A Measure of Excellence**



**International Council of  
Management Consulting Institutes**

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# THE INTERNATIONAL COUNCIL OF MANAGEMENT CONSULTING INSTITUTES

## ABOUT ICMCI

The International Council of Management Consulting Institutes (ICMCI) is the authoritative global organization for the development of world-class professional standards in management consulting. Founded in 1987, ICMCI has over the years established better working relationships between Member Institutes, provided a common communication platform, instituted a code of ethics, and established a minimum standard for quality.

From 7 members at the start, ICMCI today has constituents in over 44 nations, from all the continents, and is still growing. It is governed by a council of trustees and officers who are elected or appointed by the Member Institutes.

ICMCI is recognised as an NGO by the United Nations Economic & Social Council (ECOSOC) and awarded a Special Consultative Status, thereby having the privilege of active participation in ECOSOC meetings. Additionally, it can send its consultants to developing countries to train local management consultants and mentor fledgling institutes.





## OUR GLOBAL MISSION

In accordance with its vision, ICMCI's mission is

- to elevate the standards of management consultants worldwide
- to ensure a client service of world-class competency and professionalism through a certification process
- to support the creation and development of national professional institutes
- to encourage information sharing, networking and reciprocity between institutes

## THE FUNDAMENTALS

ICMCI has built its expertise by

- formulating an International Code of Professional Conduct
- setting global benchmarks for the Certified Management Consultant (CMC) designation through the development of the Common Body of Knowledge and the Competency Framework to assess management consultants
- developing a framework for transfer of knowledge relating to certification to Member Institutes and to external institutions
- initiating processes for institution building amongst non-member nations

## THE CMC DESIGNATION

At the core of ICMCI lies the Certified Management Consultant (CMC) designation that has now become an international benchmark. It is a measure of an individual management consultant's competence, objectivity, independence and professionalism. Certain minimum requirements have to be met in order to qualify for the CMC designation, which is awarded after a rigorous assessment procedure by national institutes that are members of ICMCI.

## ACCREDITED CONSULTING PRACTICES

There is in place a quality assurance process for Member Institutes that award the CMC designation. They have to submit themselves to a periodic formal audit of their certification systems and procedures. Large consulting firms are also adopting these quality assurance methods to assess their CMC aspirants. These firms are designated as Accredited Consulting Practices after rigorous quality audits by ICMCI.

## COMMON BODY OF KNOWLEDGE & THE COMPETENCY MODEL

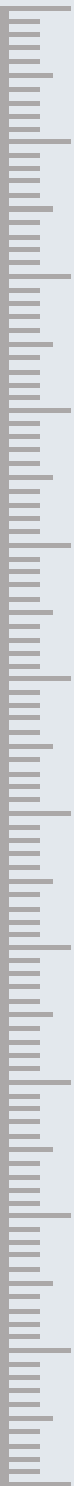
Over the last decade, ICMCI has developed the Common Body of Knowledge (CBK) which provides the knowledge framework for a management consultant and the CMC competency model which defines what a consultant should know and be able to do.



## INTERNATIONAL CODE OF PROFESSIONAL CONDUCT

The national Member Institutes have codes of professional conduct for their members appropriate to the ICMCI mission and the laws of their land. The focus of these codes is on the professionalism of the individual and the welfare of the client. The codes include, as a minimum, the provisions of the ICMCI Code of Ethics set out here:

- Confidentiality: A member will treat client information as confidential and will neither take personal advantage of privileged information gathered during an assignment, nor enable others to do so.

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- Unreal Expectations: A member will refrain from encouraging unrealistic expectations or promising clients that benefits are certain from specific management consulting services.
  - Commissions / Financial Interests: A member will neither accept commissions, remuneration, nor other benefits from a third party in connection with recommendations to a client without the client's knowledge and consent, nor fail to disclose any financial interest in goods or services which form part of such recommendations.
  - Assignments: A member will accept only assignments which the member has the skills and knowledge to perform.
  - Conflicting Assignments: A member will avoid acting simultaneously in potentially conflicting situations without informing all parties in advance that this is intended.
  - Conferring with Client: A member will ensure that, before accepting any engagement, a mutual understanding of the objectives, scope, work plan, and fee arrangements has been established, and that any personal, financial, or other interest which might influence the conduct of the work has been disclosed.
  - Recruiting: A member will refrain from inviting an employee of a client to consider alternative employment without prior discussion with the client.
  - Approach: A member will maintain a fully professional approach in all dealings with clients, the general public, and fellow members.
  - Other Management Consultants: A member will ensure that other management consultants carrying out work on behalf of the member are conversant with and abide by this Code of Professional Conduct.

## Member Institutes

- Institute of Management Consultants, Australia
- Fachverband Unternehmensberatung und Informationstechnologie, Austria
- Institute of Management Consultants, Bangladesh
- Local Economic Service Providers Network, Bosnia-Herzegovina
- Instituto Brasileiro dos Consultores de Organizacao, Brazil
- Bulgarian Association of Management Consulting Organizations, Bulgaria
- Canadian Association of Management Consultants, Canada
- The Management Consulting Committee of the China Enterprise Confederation, China
- Business Management Consultants Association, Chinese Taipei
- Udruga Poslovnih Savjetnika, Croatia
- Cyprus Institute of Business Consultants, Cyprus
- Association for Consulting to Business, Czech Republic
- Danish Management Board, Denmark
- The Finnish Management Consultants, Finland
- Bundesverband Deutscher Unternehmensberater, Germany
- Hellenic Association of Management Consulting Firms, Greece
- Institute of Management Consultants, Hong Kong
- Association of Management Consultants in Hungary, Hungary
- The Institute of Management Consultants of India, India
- Institute of Management Consultants, Ireland
- Associazione Professionale Italiana Dei Consulenti Di Direzione, Italy
- Zen Noh Ren, Japan
- Institute of Management Consultants of Jordan, Jordan
- Korea Management and Technology Consultant Association, Republic of Korea
- Latvian Association of Business Consultants, Latvia
- Management Consulting Association 2000, Macedonia
- Institute of Management Consultants, Malaysia
- Orde van organisatiekundigen en-adviseurs, Netherlands
- Institute of Management Consultants Inc., New Zealand
- Institute of Management Consultants, Nigeria
- The Norwegian Association of Management Consultants, Norway
- Doradztwo Gospodarcze DGA SA, Poland
- Instituto Portugues De Consultores De Gestao, Portugal
- Institute of Management Consultancy of Romania, Romania
- National Institute of Certified Management Consultants, Russian Federation
- Institute of Management Consultants, Singapore
- Institute of Management Consultants, South Africa
- Instituto de Consultores de Organizacion y Direccion, Spain
- Swedish Association of Management Consultants, Sweden
- Association of Management Consultants, Switzerland
- Institute of Management Consultants, Thailand
- Yonetim Danismanlari Dernegi, Turkey
- Institute of Management Consultancy, United Kingdom
- Institute of Management Consultants, USA

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